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**CHILD SUPPORT HELP AUSTRALIA**

# Client Testimonials

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# **Child Support Help Australia**

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At Child Support Help Australia we have extensive knowledge into the Australian child support system and abundant experience dealing with the Child Support Agency. We are not counsellors or legal professionals but we do know how to get the answers you need!

Here are some of our client testimonials.

Please note some of these have been edited for spelling and grammar.

# **Binding Child Support Agreements**

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“This time last year I got in contact with Child Support Help Australia, and not knowing if they could really help I made the decision to give them a go. To tell you the truth Laurie and his employees went far above and beyond and did everything they could to help me, the end outcome was very impressive and I would recommend anyone who is having difficulties with child support to contact Child Support Help Australia. Even though dealing with [the Child Support Agency] is very time consuming, this company takes that drama away, deals with all the problems that you may have with child support and sorts it all out for you.

I can't thank Child Support Help Australia enough, they have made my life so much easier which gives me more time to spend with my two boys. Thanks again Laurie for your efforts in helping my situation be solved”

**- Paying Parent**

“I first contacted Child Support Help Australia after an ongoing battle with the CSA seemed to resemble bashing my head against a brick wall, over and over and over again. Dealing with the CSA directly would by far be the most unpleasant experience I have ever had, with no exception. The stand-over tactics, lack of willingness to negotiate or be anything reminiscent of reasonable is commonplace when dealing with this agency. A consistent tone set over a number of years.

To summarise, I cannot recommend the services, the work ethic, the knowledge or the professionalism of Child Support Help Australia highly enough. The prompt action & attention to detail in taking on my situation, which was the cause of a great amount on stress was phenomenal. Through their actions, the staff took a great weight off my shoulders, something I had borne for years.”

**- Paying Parent**

“I had spent years and thousands of dollars dealing with both the ex and the Child Support Agency with nothing but heartache at the end. I always paid my child support on time and never missed on payment, I was still treated like a second class citizen by the CSA. The issues experiences in my dealings with CSA were what I believed to be unfair, I wanted a system that was fair and just for both sides.

It got to the point where I was about to quit my high paying offshore job and take a job that would see me bring in far less regardless of the consequences, with one last effort and a recommendation from a friend I approached Child Support Help Australia. Child Support Help Australia took the time to listen and produced a number of options for me to consider.

After discussing all options with my wife we went down the path of a binding agreement. With the binding agreement in place I now am responsible for fifty percent of the financial responsibility, not the ninety-four percent I was responsible for prior to this agreement. I cannot thank the team at Child Support Help Australia enough for all their help.”

**- Paying Parent**

# Change of Assessment

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“I thought the support I got was great I knew this would not have happened unless I spoke to you guys. Andrew did a great job and it was done very quickly. It was such a relief when Andrew took hold of the case and dealt with the Child Support Agency on my behalf and got a fantastic result”

## - Receiving Parent

“Not only did I save five thousand dollars this year, but now every year until my son turns eighteen..... Sure, not having to pay what I didn't need to was great, but not have the stress and aggravation from dealing with the CSA ever again was worth every penny. Will I continue with the service? - absolutely!”

## - Paying Parent

# Payment Changes

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“I used you guys last year. Cannot thank you enough, for explaining the child support system, I was doing it all wrong. I’m now on top of things. [Child Support Help Australia] stopped the CSA from ripping into my bank account and taking whatever they want.

I can now make my own payments, when weeks are good I can tip a bit more in and when weeks are slow I can hold off on my payments.

Paul was an absolute gentleman to deal with, he knew the system back to front, front to back and sideways. [Paying for these services] is a small sum of money really in relation to what was going on with my child support... it’s well worth it . Keep up the good work guys, you are saving lives.”

**- Paying Parent**

# Service

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“It is always great to speak with you! I sincerely appreciate speaking with a person who is straight up, honest, shoots from the hip and you just know there is no frills when talking to them. Thank you! At this point of time I would like to sincerely thank you and the CSHA for their professional and prompt service. “

- **Paying Parent**

“You guys are wonderful. Thank you so bloody much for all your guidance in the last 12 months I greatly appreciate all of it”

- **Paying Parent**

“...I have received extremely high quality work from the Child Support Help staff...I would like to thank you for all the work you have done for my CSA case..”

- **Paying Parent**

“Again Laurie....many thanks for your work, continued support & assistance in dealing with the CSA on my behalf.....your assistance was priceless.”

- **Paying Parent**



“...I have received extremely high quality work from the Child Support Help staff...I would like to thank you for all the work you have done for my CSA case..”

- **Receiving Parent**

"The sooner you start getting help from CSHA the sooner you'll get fair treatment from the CSA."

- **Paying Parent**

“These guys at Child Support Help Australia have been absolutely amazing. They have helped me tremendously, cant thank them enough. Worth every cent.”

- **Paying Parent**

“I have spoken to Laurie myself on a couple of occasions, he is a really nice guy and explains things very simply. Having been through the process myself it’s easy to come out with a \$10,000 bill before you blink. Laurie is providing an extremely cost effective solution.”

- **Paying Parent**